



## **DISCRIMINATION IS AGAINST THE LAW!**

Regional Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Regional Health does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Regional Health provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Regional Health provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact Patient Relations at (605) 755-4704.

If you believe that Regional Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Maureen Henson, Chief Human Resources Officer  
353 Fairmont Blvd.  
Rapid City, SD 57701  
Phone: 605-755-5510  
Fax: 605-755-5520

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Maureen Henson, Chief Human Resources Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Assistance Services for Individuals with Limited English Proficiency

### English

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Please indicate the language you speak to your care team.

### Español (Spanish)

**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Indique a su equipo de atención cuál es el idioma que habla.

### Deutsch (German)

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte informieren Sie das Pflegepersonal über die Sprache, die Sie sprechen.

### 繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請告訴您的護理團隊您使用的語言。

### Français (FRENCH)

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Veuillez indiquer la langue dans laquelle vous parlez avec votre équipe de soins.

### Русский (RUSSIAN)

**ВНИМАНИЕ!** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Просим вас сообщить команде специалистов по уходу, на каком языке вы говорите.

### ကညီ (Karen)

တၢ်ဒုးသ့ၣ်ညါ-နမ့ၢ်ကတိၤ ကညီက့ၢ်, က့ၢ်တၢ်မၤစၢၤတၢ်ဖဲးတၢ်မၤတဖၣ်, လၢတလၢၢ်ဘူးလဲ, အိၣ်လၢနဂီၢ်န့ၣ်လီၤ.က့ၢ်လၢနကတိၤတၢ်န့ၣ်ဝံသးစ့ၤဒုးန့ၣ်ဖျါထီၣ်ဝဲဆူပုၤလၢအက့ၢ်ထွဲနတၢ်ဆူၣ်အိၣ်ချ့တဂၤအအိၣ်တက့ၢ်.

### አማርኛ (Amharic)

ማሳሰቢያ፡- አማርኛ የሚናገሩ ከሆነ፣ የቋንቋ ማስተርጓሚ አገልግሎት በነጻ መጠቀም ይችላሉ። የሚናገሩትን ቋንቋ እባክዎ እንክብካቤ ለሚያገኙበት ቡድን ይግለጹ።

### Tiếng Việt (Vietnamese)

**CHÚ Ý:** Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Vui lòng cho nhóm chăm sóc biết ngôn ngữ mà quý vị nói.

### (Arabic) العربية

كذب صاخلا تيارعرا قيرف لىلا اهب ثدحتت يىتلا لغلا ركدذ جىر .ن اجملاب لكل رفاوتت تىوغللا ددعاسملا تامدخ نإف ،تىبرعرا لغلا ثدحتت تنك اذا :تظوحلم

### Українська (Ukrainian)

**УВАГА!** Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Виберіть мову, якою ви розмовляєте з вашою командою підтримки.

### 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 의료 팀과 상담하실 때 사용하실 언어를 표시해 주십시오.

### Srpsko/hrvatski (Serbo/Croatian)

**OBAVIJEST:** Ako govorite srpsko/hrvatski, usluge jezične pomoći dostupne su Vam besplatno. Timu koji za Vas skrbi recite koji jezik govorite.

### Tagalog (Filipino)

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Pakitukoy ang wika na iyong ginagamit sa iyong pangkat ng pangangalaga.

### नेपाली (Nepali)

तुम्हिभाषा सहायता सेवाहरू नःशुल्क रूपमा उपलब्ध छ । कृपया तपाईंले आफ्नो स्याहार टोलीसँग नुहोस्।

### Oroomiffa (Oromo)

HUBACHIISA: Afaan Oromoo dubbattu, yoo ta'e tajaajilli gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Maaloo afaan dubbattan garee deeggarsaa keessan beeksisaa.

### LakȚótiyapi (LAKOTA)

**ANÁȚOPTANŲ YO/YE:** LakȚótiyaya héci, išičhola LakȚól'iya óuŋničiyapi uŋkókihipi. Iyápi tukté wanǰí wóyaglaka héci owá naiŋš kaȚníȚa yo/ye.